Exchanges And Returns Are Easy!

We hope you love what you’ve ordered, but if there’s an issue or you’re not 100% satisfied, return your item(s) to the nearest Hot Topic store or by mail using our self-serve return form below.

- All clearance items purchased on Hottopic.com are final sales and cannot be exchanged or returned.
- Merchandise cannot be returned if washed or worn.
- Exchanges/returns must be initiated within 30 days of the purchase date listed on the front of this receipt. Hot Topic items sell quickly, so contact us as soon as possible to make exchanges.
- Allow 2-4 weeks for processing exchanges/returns.
- You’re responsible for selecting your preferred shipping carrier and method. We recommend using one that can be insured and tracked. Hot Topic is not responsible for lost or damaged packages.
- Merchandise purchased with a credit card or gift card can be exchanged or returned at your local Hot Topic store if you have the receipt.
- If you purchased through a third party, your exchange or return can only be made by mail. Please contact Customer Service for further instructions. Sorry, we’re unable to process third-party returns within our stores.

Customer Service

Call us at 1.800.892.8674

Monday thru Friday: 6 AM – 7 PM PST
Saturday & Sunday: 7 AM – 5 PM PST

International Customers: +1.626.603.3182

Or, email us at returnexchange@hottopic.com

Name: 
Order# 

Return Form

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<tr>
<th>SKU</th>
<th>Item Description</th>
<th>Quantity</th>
<th>Reason Code</th>
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Please let us know how we can improve. What’s the reason for your return?

1 - Too small
2 - Too big
3 - Quality not as expected
4 - Defective
5 - Ordered wrong item
6 - Did not order item
7 - Tagged incorrectly
8 - Already purchased at store
9 - Received duplicate order
10 - Damaged in shipping
11 - Security tag attached
12 - Other

Send Return and Entire Form to: Hot Topic Returns and Exchanges
6001 Reliance Dr. Building #6
La Vergne, TN 37086-4937
1.800.892.8674